

HotFix KB320611 - MiTAI Proxy not starting properly during performance testing

PROBLEM

During performance testing with a configuration that had 1400 queues, the MiTAI Proxy service was unable to start. This resulted in calls not being processed.

RESOLUTION

This HotFix is to be installed onto MiCC Version **7.1.3.1**.

1. Download the attached **KB320611.EXE** to the Enterprise Server.
2. Double-click the **KB320611.EXE** and follow the on-screen prompts.

NOTE: Installing this hotfix will restart the prairiefyre services. In order to avoid service interruption we recommend applying the update after hours or during a scheduled maintenance window.

APPLIES TO

7.1.3.1

Keywords: 320611 KB320611 ivr performance mitai proxy

Last Modified By: AndrewMontpetit, Monday, February 01, 2016
<http://micc.mitel.com/kb/KnowledgebaseArticle52417.aspx>

Tuesday, January 31, 2023