

UPiQ is reading back double digit queue positions as two individual digits

PROBLEM

UPiQ is reading back double digit queue positions as two individual digits. For instance, position 10 would be read back as "You are position one zero".

RESOLUTION

We are expecting resolution for this issue in 6.0.2.2.

Internal reference number (TFS) 95950

APPLIES TO

IVR 6.0.1.1

Keywords: UPiQ updated position in queue double digit

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<http://micc.mitel.com/kb/KnowledgebaseArticle51764.aspx>

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