

## KB39674: Starting WFS application results in Unhandled Exception Failed to enable constraints

### PROBLEM

Starting the Workforce Scheduling application results in an unhandled exception.

### SYMPTOMS

Starting the WFS application results in the following unhandled exception which can be found in the CCSCClient.txt log file:

```
eError 28/09/2010 10:23:17 Unhandled Exception Failed to enable constraints. One or more rows contain values violating non-null, unique, or foreign-key constraints. | Failed to enable constraints. One or more rows contain values violating non-null, unique, or foreign-key constraints.  
at System.Data.DataSet.FailedEnableConstraints()  
at System.Data.DataSet.EnableConstraints()  
at System.Data.DataSet.set_EnforceConstraints(Boolean value)  
at System.Data.Common.DataAdapter.Fill(DataTable[] dataTables, IDataReader dataReader, Int32 startRecord, Int32 maxRecords)  
at System.Data.Common.LoadAdapter.FillFromReader(DataTable[] dataTables, IDataReader dataReader, Int32 startRecord, Int32 maxRecords)  
at System.Data.DataTable.Load(IDataReader reader, LoadOption loadOption, FillErrorEventHandler errorHandler)  
at System.Data.DataTable.Load(IDataReader reader, LoadOption loadOption)  
at prairieFyre.CCS.Data.RemoteDataAccessManager.LoadEmployeeTableData() in  
e:\TeamBuild\CCS\CI_CcsClient_5.7\Sources\Source\Applications\CcsClient\Data\RemoteDataAccessManager.cs:line 2153  
at prairieFyre.CCS.Data.RemoteDataAccessManager.LoadRemoteConfigurationData() in  
e:\TeamBuild\CCS\CI_CcsClient_5.7\Sources\Source\Applications\CcsClient\Data\RemoteDataAccessManager.cs:line 2009  
at prairieFyre.CCS.Data.SchedulingData.LoadConfigurationData() in  
e:\TeamBuild\CCS\CI_CcsClient_5.7\Sources\Source\Applications\CcsClient\Data\SchedulingData.cs:line 494  
at prairieFyre.CCS.Client.CCSCClientForm.OnLoad(EventArgs e) in  
e:\TeamBuild\CCS\CI_CcsClient_5.7\Sources\Source\Applications\CcsClient\Client\ClientForm.cs:line 361  
at System.Windows.Forms.Form.OnCreateControl()  
at System.Windows.Forms.Control.CreateControl(Boolean fIgnoreVisible)  
at System.Windows.Forms.Control.CreateControl()  
at System.Windows.Forms.Control.WmShowWindow(Message& m)  
at System.Windows.Forms.Control.WndProc(Message& m)  
at System.Windows.Forms.ScrollableControl.WndProc(Message& m)
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at System.Windows.Forms.ContainerControl.WndProc(Message& m)  
at System.Windows.Forms.Form.WmShowWindow(Message& m)  
at System.Windows.Forms.Form.WndProc(Message& m)  
at Syncfusion.Windows.Forms.Tools.RibbonForm.WndProc(Message& m)  
at System.Windows.Forms.Control.ControlNativeWindow.OnMessage(Message& m)  
at System.Windows.Forms.Control.ControlNativeWindow.WndProc(Message& m)  
at System.Windows.Forms.NativeWindow.Callback(IntPtr hWnd, Int32 msg, IntPtr wparam, IntPtr lparam)

## CAUSE

An error in SQL logic when a user unchecks an Employee as a Supervisor in YSE or CCM Website. The Employees which he was previously supervising, still show that Employee has his supervisor. WFS code on application start-up will exception on this data integrity violation.

## WORKAROUND

Prior to unchecking an Employee from being a Supervisor, clear the Supervisor fields from all the Employees which he is supervising.

## RESOLUTION

This hotfix has been included in all subsequent software versions. For our latest software and updates, please go to [www.mitel.com](http://www.mitel.com).

If you have a business need for this hotfix and are unable to update to a supported software version, please contact Customer Support for assistance.

## APPLIES TO

CCM version 5.7 SP1

**Keywords:** 39674

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