

7.0 - Ignite crashes when trying to "Junk" or "No Reply" a large number of emails at once

PROBLEM

When trying to Junk or No Reply more than 5 emails at a time, Ignite crashes.

CAUSE

This is caused by a known error in the .NET framework, where process can be crashed if the http client timeout is set too short.

RESOLUTION

You can resolve this issue by ensuring that your client computers have the latest .NET updates.

This particular issue will be fixed by one of the following:

- <http://support.microsoft.com/kb/2750149> (Windows 7)
- <http://support.microsoft.com/kb/2750147> (Windows 8)

APPLIES TO

7.0 Ignite

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<http://micc.mitel.com/kb/KnowledgebaseArticle52071.aspx>

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