

Current release Hotfixes and Software information

Currently Shipping: Version 7.1.0.0

HOTFIXES FOR THIS RELEASE

233742 - Unable to add a multimedia queue when licensed for Business Edition

233779 - IVR becomes unresponsive on Menu Activity with Dutch Regional Settings

SUPPORTED RELEASES

Technical support is provided for the two most recent releases of Contact Center Solutions, IVR Routing, and Call Accounting software: N.X-1. The current supported releases of the software are Version 7.1, 7.0 and 6.0. We offer best effort support to return out of support software versions to working order, but will not be making any code fixes for them.

To ensure you always have the latest fixes and features available to you, we recommend you keep your MiContact Center software up to date and covered by a Warranty and Support agreement. Our latest update is 7.1.0.0

MORE INFORMATION

For more information about how our hotfixes are released and merged into the main product code, please consult the following article:

The prairieFyre Release Cycle: How to identify what is included in an update

APPLIES TO

7.1.0.0

Keywords: hotfix release cycle supported versions

Last Modified By: AndrewM, Thursday, September 25, 2014

<http://micc.mitel.com/kb/KnowledgebaseArticle51897.aspx>

Thursday, June 30, 2022