

## KB39141: Resizing Employee List in Adherence monitor causes "Object reference not set to an instance of an object" exception

### PROBLEM

Moving the splitter control to resize the Employee List in the Timebar Adherence monitor, causes an "Object reference not set to an instance of an object" exception.

### SYMPTOMS

When moving the splitter control in the Contact Center Client adherence monitor, it causes an exception.

The following error can be found in the PFSHELL log file:

```
eError 8/10/2010 10:47:08 AM Unhandled exception occurred | Contact Center Client [Unhandled Exception]
```

```
Object reference not set to an instance of an object., CCSCClient
at
prairieFyre.CCS.Client.TimebarView.TimebarView.splitContainer1_SplitterMoved(Object sender, SplitterEventArgs e)
at System.Windows.Forms.SplitContainer.OnSplitterMoved(SplitterEventArgs e)
at System.Windows.Forms.SplitContainer.set_SplitterDistance(Int32 value)
at System.Windows.Forms.SplitContainer.ApplySplitterDistance()
at System.Windows.Forms.SplitContainer.ResizeSplitContainer()
at System.Windows.Forms.SplitContainer.OnLayout(LayoutEventArgs e)
at System.Windows.Forms.Control.PerformLayout(LayoutEventArgs args)
at
System.Windows.Forms.Control.System.Windows.Forms.Layout.IArrangedElement.PerformLayout(IArrangedElement affectedElement, String affectedProperty)
at
System.Windows.Forms.Layout.LayoutTransaction.DoLayout(IArrangedElement elementToLayout, IArrangedElement elementCausingLayout, String property)
at System.Windows.Forms.ScrollableControl.OnVisibleChanged(EventArgs e)
at System.Windows.Forms.Control.OnParentVisibleChanged(EventArgs e)
at System.Windows.Forms.Control.OnVisibleChanged(EventArgs e)
```

at System.Windows.Forms.ScrollableControl.OnVisibleChanged(EventArgs e)  
at System.Windows.Forms.Control.OnParentVisibleChanged(EventArgs e)  
at System.Windows.Forms.Control.OnVisibleChanged(EventArgs e)  
at System.Windows.Forms.ScrollableControl.OnVisibleChanged(EventArgs e)  
at System.Windows.Forms.Form.OnVisibleChanged(EventArgs e)  
at System.Windows.Forms.Control.WmShowWindow(Message& m)  
at System.Windows.Forms.Control.WndProc(Message& m)  
at System.Windows.Forms.ScrollableControl.WndProc(Message& m)  
at System.Windows.Forms.ContainerControl.WndProc(Message& m)  
at System.Windows.Forms.Form.WmShowWindow(Message& m)  
at System.Windows.Forms.Form.WndProc(Message& m)  
at  
System.Windows.Forms.Control.ControlNativeWindow.OnMessage(Message  
& m)  
at System.Windows.Forms.Control.ControlNativeWindow.WndProc(Message&  
m)  
at System.Windows.Forms.NativeWindow.Callback(IntPtr hWnd, Int32 msg,  
IntPtr wParam, IntPtr lParam)

## CAUSE

There is a logic error in the CCSCClient binary.

## WORKAROUND

None.

## RESOLUTION

This hotfix has been included in all subsequent software versions. For our latest software and updates, please go to [www.mitel.com](http://www.mitel.com).

If you have a business need for this hotfix and are unable to update to a supported software version, please contact Customer Support for assistance.

## APPLIES TO

CCM version 5.7 SP1

**Keywords:** 39141

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