

KB205: Altering recurrence with only one event causes loss of all embedded events

Symptoms:

For this issue to occur, multiple logged in users are required. User number 1 alters a recurrence which contains only one event, and chooses "This event only". The shift in question will disappear from the second client (but will still be visible if a third client logs in). If the second client then does any update to the schedule, the shift which had originally been modified by user number 1 will be stripped of all its breaks.

Workaround:

Only have 1 logged in user at any given time.

Fix location:

you can download the fix here: KB205

Required version:

This HotFix must be applied 5.1 SP3.

How to apply the fix:

Double-click the HotFix executable and follow the on-screen instructions. This fix must be applied to the server.

Last Modified By: kmiddlemiss, Sunday, January 23, 2011

<http://micc.mitel.com/kb/KnowledgebaseArticle50412.aspx>

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