

Interactive Visual Queue - IVQ does not recover existing calls after an Enterprise Server service restart when FastRecovery option is enabled

INFORMATION

When the FastRecovery option is enabled for the Enterprise Server service, the IVQ monitor will not recover existing calls. It will continue to display new calls coming in as normal.

APPLIES TO

MiCC 8.0 and newer

Keywords: interactive visual queue ivq fastrecovery restart

Last Modified By: AndrewMontpetit, Thursday, July 28, 2016

<http://micc.mitel.com/kb/KnowledgebaseArticle52475.aspx>

Friday, August 12, 2022