

KB39885: Issues with Search, Filter, Sorting, and Moving items on YSE grid pages

PROBLEM

Issues with the Search, Filter, Sorting, and Moving items on YourSite Explorer grid pages.

SYMPTOMS

- Performing a Subscriber search by reporting number yields no results, yet the plan exists. Searching by Name finds the correct plan:
- On some of the screens in YSE when you select members from a list of available members it does not always move the correct item. This includes single, multi, or all selection.
- When performing a sort, it does not sort the entire collection, rather it only sorts the data per page.
- The YSE filters may not always filter data as expected.
- The YSE log may contain the an error similar to the following:
Error during add to group
System.ArgumentOutOfRangeException: Index was out of range. Must be non-negative and less than the size of the collection.
Parameter name: index

WORKAROUND

None.

RESOLUTION

This hotfix, along with all other CCM version 5.7 sp1 hotfixes created before January 2010, have been rolled up into one single hotfix.

The 5.7 sp1 Rollup of Hotfixes is available at the following link: [KB41351](#)

The original hotfix for this specific issue is no longer available and you must install the rollup.

APPLIES TO

CCM version 5.7 SP1

Keywords: 39885 yse searching filters sorting search box index out of range non-negative

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