

## ALM0058 - Do Not Disturb

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### DESCRIPTION

Do Not Disturb is enabled in the Class of Service (COS) on the PBX.

### SEVERITY

Minor

### IMPACT

This feature should be set to "No" as we do not want our ports to enter the Do Not Disturb (DND) state.

### TROUBLESHOOTING STEPS

1. Open the **3300 ESM**.
2. On the left click on **System Properties => System Feature Settings => Class of Service Options**.
3. Click the Class of Service that threw the alarm, and click the **Change** button at the top.
4. Click the **Advanced** tab.
5. Scroll down to **DND** and set **Do Not Disturb** to **No**.
6. Click **Save**.

**NOTE:** This alarm will need to be cleared manually by going to **YourSite Explorer** and clicking on Alarms. Select the alarm in question and click the **Snooze** button.

### APPLIES TO

6.0 SP1

**Keywords:** DND Do Not Disturb ALM0058

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