

Unable to install client or server, with a No Deployment Found error

PROBLEM

When trying to install, the installer stops at a screen that reports "No Deployment Found".

CAUSE

The Windows Firewall has been disabled at the service level (not just turned off in the control panel). Even when turned off, our installer attempts to communicate with the service and if it does not respond this will cause an error.

RESOLUTION

Go into your Services Control Panel and start the Windows Firewall service. Then go to the Windows Firewall Control Panel and turn it off through this section.

APPLIES TO

MiCC 8.X and newer

Keywords: no deployment found ccp client component pack install installation installer

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