

Intelligent Queue 64 bit support

INFORMATION

Intelligent Queue (IQ) is **not** supported on 64 bit operating systems.

If you are planning on running IQ with CCM 6.0.X.X, you must do one of the following:

- Separate CCM and IQ onto different servers. You can use a 64 bit server for CCM, and a 32 bit server for IQ. This is the recommended solution.
- If you plan to co-locate CCM and IQ onto the same server, it must be a 32 bit operating system.
 - NOTE: If you co-locate CCM 6.0.X.X and IQ 5.8.0.9, you will need to make a manual IIS configuration change. Please see knowledgebase article <http://micc.mitel.com/kb/KnowledgebaseArticle51416.aspx>

APPLIES TO

IQ, all versions.

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<http://micc.mitel.com/kb/KnowledgebaseArticle52006.aspx>

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