

HotFix KB441591 - MiCCSDK not respecting Account Code blocks in Device List

PROBLEM

The MiCCSDK is not respecting Device Lists that block access to certain Account Codes. This can be seen in OIG Salesforce integrations, Web-Ignite, or direct MiCCSDK queries.

RESOLUTION

This HotFix is to be installed onto **MiContact Center Business version 8.1.4.0**.

1. Go to <https://www.mitel.com/>
2. Click the Log in button.
3. Click the Sign in button under Connect.
4. On the left, select the Software Download Center.
5. Expand the tree to MiContact Center Business and then down to MiContact Center Business 8.1.4.0 and HotFixes.
6. Download the **MiCC HotFix KB441591.exe** HotFix to the MiContact Center server.
7. Double-click the **MiCC HotFix KB441591.exe** and follow the on-screen prompts.
8. Wait for the repackager and auto-updates to complete.

NOTE: Installing this HotFix will restart the MiContact Center services. To avoid service interruption we recommend applying the patch after hours or during a scheduled maintenance window.

APPLIES TO

Keywords:

Last Modified By: montpetit.a, Thursday, April 12, 2018
<http://micc.mitel.com/kb/KnowledgebaseArticle52584.aspx>

Wednesday, May 18, 2022