

## WFS intermittently crashing when making changes to schedule

### PROBLEM

We have encountered one site where WorkForce Scheduling would intermittently crash when trying to make changes to a schedule. The issue has been encountered on client PCs as well as the server.

The WorkForce Scheduling log may show an error like the following:

*Error 19/12/2012 7:15:02 PM TimeEventData should not have any changes after sending changes to the DB. tblRecurrence  
[48a3734b-579a-4965-a872-3e0f32ff54f0]*

### RESOLUTION

We aim to have this issue resolved in our 6.0.2.2 release.

Internal reference number (TFS) 96452

### APPLIES TO

WFS 5.8.0.9, and 6.0.2.0.

**Keywords:** WFS crash schedule change changes

Last Modified By: amontpetit, Thursday, April 11, 2013  
<http://micc.mitel.com/kb/KnowledgebaseArticle51787.aspx>

Tuesday, August 16, 2022