

7.0 - Ignite client does not adjust maximized size when unexpectedly changing screen resolution

PROBLEM

When Ignite is maximized and the screen resolution changes (docking a laptop to a station with it's own monitor, for instance) the Ignite window stays at the previous size despite being "maximized".

CAUSE

The Ignite client uses a Windows API to get the screen size. Under certain conditions (such as some laptop docking stations being engaged) the API does not update the screen size correctly.

WORKAROUND

There are two ways of correcting the screen size:

1. Restore Ignite to an Un-Maximized size then maximize again.
2. Close and re-launch Ignite.

APPLIES TO

7.0

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