

KB39862: Call Accounting reports not respecting security device lists

PROBLEM

Call Accounting reports are not respecting security device lists.

SYMPTOMS

The Security Role with Device List limiting Employee Groups is not working as expected. A user can run Call Accounting reports against Employee Groups they should not be seeing.

CAUSE

The user control for device selection was not respecting security lists in Call Accounting reports.

WORKAROUND

None.

RESOLUTION

This hotfix, along with all other CCM version 5.7 sp1 hotfixes created before January 2010, have been rolled up into one single hotfix.

The 5.7 sp1 Rollup of Hotfixes is available at the following link: [KB41351](#)

The original hotfix for this specific issue is no longer available and you must install the rollup.

APPLIES TO

CCM version 5.7 SP1

Keywords: 39862

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<http://micc.mitel.com/kb/KnowledgebaseArticle50974.aspx>

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