

ALM0141 - Failed to save SMS configuration locally

DESCRIPTION

When a change to the SMS service is made, the configuration is sent to the service and it then saves the configuration locally to the file SmsConfig.xml.

If the service was unable to update this file for any reason, this alarm will be triggered.

SEVERITY

Major

IMPACT

If the SMS service is restarted it may have an outdated configuration, or not function at all if there is no successfully saved configuration available.

TROUBLESHOOTING STEPS

1. Ensure that the file is not open in another application such as Notepad.
2. Check that the permissions for this file allow local system and the administrator account to modify it.

APPLIES TO

MiCC 8.0 and newer

Keywords: ALM0141 failed to save SMS configuration locally

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