

## HotFix KB211529 - Multiple fixes for IQ and IVR DNIS Group Performance by DNIS reports

### PROBLEM

This hotfix addresses the following issues:

- IQ (and IVR) DNIS Group Performance by DNIS, and IQ (and IVR) DNIS Group Performance by DNIS by Period reports returning 'no data'
- IQ (and IVR) DNIS Group Performance by DNIS by Period report not sorting the activity period column properly
- IVR DNIS Group Performance by DNIS report shows incorrect report name in header (IQ DNIS Group Performance by DNIS)

### RESOLUTION

This Hotfix is to be installed onto Version 6.0.3.0 with KB175596.

1. Download the attached **KB211529.EXE** file to the enterprise server.
2. Double-click the **KB211529.EXE** file and follow the on-screen prompts.

**NOTE:** Installing this update will restart the prairieFyre services. To avoid service interruptions we recommend installing the hotfix after hours or during a scheduled maintenance window.

### APPLIES TO

6.0.3.0

**Keywords:** 211529 KB211529 iq aver dnis group performance period no data sort sorting activity

Last Modified By: andrew\_montpetit, Thursday, June 05, 2014  
<http://micc.mitel.com/kb/KnowledgebaseArticle52150.aspx>

Wednesday, February 01, 2023