

Configuration options for Multimedia: Max Images to Load, and Max Signature Length

INFORMATION

In Version 7.1 we have added two new configuration options for your email environment.

MaxImagesToLoad

When loading an email message in ignite we will only load images up to this maximum, and the rest will display as red X as if they were dead HTML links. This only affects the experience in ignite, as the outgoing message sent from ignite will still contain and load all the images from the original file, and not just this maximum.

The default value is **50**.

MaxSignatureLength

This limits the maximum number of characters in a signature file. If a user attempts to use a signature file with more characters than this setting, the signature won't be inserted.

The default value is **150000**.

CHANGING THE CONFIGURATION

Both of these configurations are found on the MiCC server, and will require you to manually edit a `web.config` file.

1. Go to `[InstallDir]\CCM\Websites\MCCWa\` and open **web.config** in a text editor.
2. Find the value you are looking for (*MaxImagesToLoad*, or *MaxSignatureLength*), and edit the **value=** as desired.
eg: `<add key="MaxImagesToLoad" value="25" />`
3. Save the file.

UPDATE FOR MiCC VERSION 8.0

In MiCC Version 8.0 the *MaxSignatureLength* has been renamed to **MaxReplyTemplateLength**

The `MaxReplyTemplateLength` option can also be used for Chat media by adding the configuration to the **web.config** in `[InstallDir]\CCM\Websites\CCMWa\`.

NOTE: The default value is now 100000, but does not count HTML characters.

In Version 8, if a reply template or signature is ignored, this will be logged in the appropriate logfile (MCCWa for EMail, and CCMWa for Chats).

APPLIES TO

7.1

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