

CCM - Updating the Server IP address

INFORMATION

If you want to apply Enterprise Server or SQL Database Server IP address changes to all Contact Center Solutions applications, you can use the Update Server IP Address Wizard, located in the Contact Center Application. In order to perform this task, you will need to:

1. Logged in with administrative credentials in **Contact Center Client**, click on **Management**.
2. Click on **Configuration**.
3. Click on **Update server IP address**.
4. Follow the steps in the wizard to apply the IP address change universally.

**** IMPORTANT : Please note that this will change all the configuration on the Server, but all the clients will require the change to be made manually by changing the IP address in the login screen. The changes will be saved upon a successful login. ****

APPLIES TO

CCM 5.x

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